## IMPLEMENTING A MEANINGFUL FOLLOW-UP PROCESS FOR MANDATORY PROGRAM ATTENDANCE

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#### **INTRODUCTION**

- Mandatory Sexual Violence Prevention Programming at UC
- To Reg Hold or Not to Reg Hold...
- Over the last 3 years, 6-13% of non-attendees are not here in Spring
- Two Goals: 1. Student attendance at program and 2. Student Retention

#### **METHODS**

- Meeting between CARE, Housing, and Bright
   Success to develop meaningful follow-up strategy
- Divide non-attendee list into on-campus (67) and off-campus (76)
- Created follow-up "script" and make-up opportunities for RA's to use with on-campus nonattendees and CARE staff to use with off-campus non-attendees
- Provided make-up opportunities

#### **RESULTS**

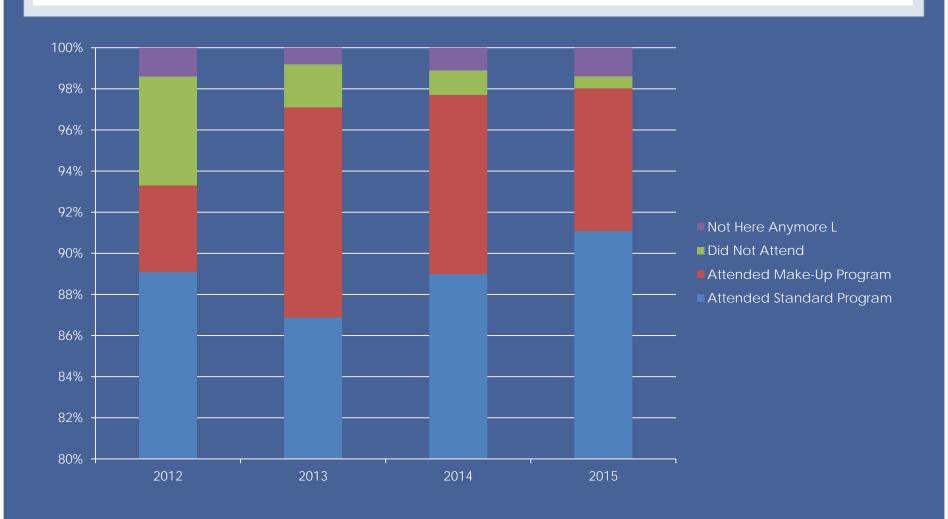
- Following-up with non-attendees led to about 2.3% more students attending a mandatory program compared to 2015.
- 100% of the students who were followed up with by Housing Staff attended a make-up program and remain at UCM.
- 100% of the students who no longer remain at UCM lived off-campus.

### SAMPLE OF NON-ATTENDEES' REASONINGS

- She forgot.
- Had practice for basketball.
- There were no programs that fit their schedule.
- Didn't know and thought floor meeting was VIP Program.
- Overslept.
- Didn't know where to sign up.
- Student said she was busy and forgot.
- Was sick and had cramps on day she planned to go.
- Missed the program he was supposed to attend.
- Forgot and dealing with health issues.
- The student did not think it was important.
- The student is overwhelmed, there were no programs that fit their schedule, lots of work projects, and didn't know how important it was.
- There were no programs that fit their schedule, too busy, and had practice.

- The student did not think It was important, didn't care, and still doesn't.
- The student didn't know about the VIP programs.
- The student didn't know about the VIP Programs and did not think it was important.
- Was tired most days, couldn't find room, missed one then thought there was one on Friday.
- Messed up times with prior programs.
- Did not know it was mandatory.
- Didn't receive it.
- Unaware and didn't attend.
- Entirely forgot about it.
- Resident missed the sessions, busy with family, and had class conflicts during the rest of the sessions.
- Family Issues.

# PERCENTAGES OF STUDENTS ATTENDING



### DISCUSSION/NEXT STEPS

- Follow-up increased number of attendees
  - We plan to continue this next year
- Win/Win for on-campus students: Higher retention rates for students living on-campus and opportunity for Res Life staff to connect
- Mandate confusion
- How do we better reach off-campus students?
  - Re-think our follow up with this population
  - Identify support staff for off-campus students